

Clumio Protect for AWS RDS- Granular Record Retrieval tier Product Retirement

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Clumio will End-of-Life the RDS - Granular Record Retrieval tier

November 30, 2024 will be the final day of support for RDS - Granular Record Retrieval (GRR) tier.

Why is Clumio discontinuing support for the RDS - Granular Record Retrieval tier?

We're announcing the launch of a brand new tier called RDS - SecureVault Archive that's the most cost effective RDS backup offering yet. RDS - SecureVault Archive is specifically designed to reduce your total cost of ownership (TCO) for long term retention use-cases driven by your compliance needs. RDS - SecureVault Archive tier supports all the capabilities that RDS - Granular Record Retrieval (GRR) tier did, at a fraction of the cost.

What RDS backup options do I have available with Clumio and how do they compare against RDS - GRR tier?

Clumio provides two backup tiers based on retention requirements - RDS SecureVault Standard and RDS SecureVault Archive.

Here's a quick comparison of the various RDS backup tiers within Clumio:

		RDS - SecureVault Archive	RDS - SecureVault Standard
Price	\$0.045 per GiB-month	\$0.01 per GiB-month	\$0.14 per GiB-month
Minimum retention	1 month	1 year	1 day
Early deletion fee	None	\$0.01 per GiB-month	None
Backup type	Logical backup	Logical backup	Database backup
Restore type	Logical restore	Logical restore	Database restore
Data retrieval through queries	Supported	Supported	Not supported
Thaw period before restore	None	24-48 hours	N/A
Consumption metric	Full/Provisioned	Full/Utilized*	Incremental/Utilized
Databases supported	All RDS supported databases, except Oracle EE	All RDS supported databases, except Oracle EE	All RDS supported databases

* Consumption metric for Oracle SE 2 and SQLServer would be provisioned capacity.

For more information on the available tiers, please refer to the article [here](#). If you have further questions, please feel free to reach out to us at support@clumio.com.

How does this affect my organization and what actions do I need to take?

Starting December 5 2023, you will be unable to create new policies with RDS - GRR as the backup tier. However, you will still be able to edit existing policies with an RDS - GRR sub-policy associated with them until November 30 2024.

Customers currently protecting their RDS data with the RDS - GRR tier should plan to migrate their policies off the RDS - GRR tier before November 30, 2024. By that date, we recommend that you migrate your policies based on the following recommendation:

1. If the data needs to be retained for more than 3 months, we recommend you edit the policy and choose RDS - SecureVault Archive tier in place of RDS -GRR tier.
2. If the data needs to be retained for less than 3 months, we recommend the following course of action based on your needs:
 - a. If you want to continue using the logical data retrieval capability with RDS, we recommend you choose the RDS - SecureVault Archive tier with a retention greater than 3 months
 - b. If you do not want to use the logical data retrieval capability with RDS and your workloads demand quick recovery from operational disruptions, then we recommend you choose the RDS - SecureVault Standard tier

On November 30, 2024, we will automatically migrate your RDS GRR sub-policies based on the following criteria:

1. RDS - SecureVault Archive for data that requires a retention of > 3 months
2. RDS - SecureVault Standard for data that requires a retention of < 3 months

What will happen to my existing RDS - GRR backups?

Clumio will continue to maintain your unexpired RDS GRR backups and our Sales and Support teams will contact you with an action plan to ensure a smooth transition to the new tiers.

To learn more about RDS - SecureVault Archive tier, refer to [What RDS backup options do I have available with Clumio and how do they compare against RDS - GRR tier?](#).

In case of any questions or concerns, please contact support@clumio.com.

What will happen to my unused credits?

All available, unexpired credits can be used toward the migrated RDS backups or other services that your organization is backing up. There is no need to transfer credits and no additional cost.

How can I get more information?

If you want to read about our overall approach when retiring products and features, please review our [Product Retirement Policy](#). Please refer to our [SaaS Terms of Service](#) with any questions about platform use and or restrictions. To learn more about the migration, refer to the article [here](#). And if you have additional questions, please open a case with Clumio Support and we would be happy to discuss.